
PUBLIC NOTICE

THE GLENN COUNTY DEPARTMENT OF FINANCE IS NOW REOPENED TO THE PUBLIC

On March 19, 2020 the Glenn County Health Officer declared a local health emergency due to the COVID-19 pandemic. The County Administrative Officer declared a local emergency proclamation closing County offices, including the Department of Finance.

The Department of Finance is proud to announce that the office is officially reopened to the public. The Director of Finance strongly encourages taxpayers to use alternative means to make payments (listed below) but understands that some taxpayers require in-person assistance. It is also strongly encouraged to call or email the Tax Collector's office if you have property tax questions (contact information below). If you are unable to reach the Tax Collector's office by phone, please leave a voice mail. All messages will be returned.

Safety Procedures and Policies

The Tax Collector has implemented several new safety policies to reduce the risk and spread of COVID-19.

- All taxpayers are required to properly wear a face mask covering their nose and mouth.
- Taxpayers must observe social distancing.
- Only four taxpayers can be in the main lobby at the same time.
- One member of each party will be helped at a time. Additional members will be asked to wait outside, unique situations will be handled on a case-by-case basis.

Alternative Payment Options

In an effort to reduce the exposure to COVID-19, the Tax Collector encourages taxpayers to use one of the following payment options to make payments during this public health emergency:

Online Payment Option

Pay online:

<https://common2.mptsweb.com/mbc/glenn/tax/search>

ACH/eCheck – Free

Debit/Credit – 2.39%

Phone Payment Option

Pay by phone: (877) 470-6240

ACH/eCheck – Free

Debit/Credit – 2.39%

US Mail Option

Glenn County Treasurer-Tax Collector

516 W Sycamore Street, Floor 1

Willows, CA 95988

Tax Dropbox Option

Check payments are encouraged to be dropped off in the tax dropbox located in the hallway opposite to the Tax Collector's office entrance.

Payment Receipt

Please return the entire bill with your payment and a stamped self-addressed envelope if you desire a payment receipt.

Property Tax Deadline

The final day to pay property taxes for the first installment is Thursday, December 10th, 2020 by 5:00 PM. US Mail is accepted after the deadline if postmarked on or before December 10th, 2020.

Contact Information

Phone: (530) 934-6410

Email: TTC@countyofglenn.net

Address: 516 W Sycamore Street, Floor 1 Willows, CA 95988