

GLENN COUNTY INFORMATION SERVICES COORDINATING COMMITTEE

BOARD OF SUPERVISORS CONFERENCE ROOM
525 W. SYCAMORE ST., SUITE B1
WILLOWS, CA 95988



Agricultural Commissioner/Air Pollution Officer
Assessor/Clerk-Recorder/Elections
Department of Finance Director
Health & Human Resources Agency Director
Law Enforcement - District Attorney, Sheriff and Probation
Planning & Community Development Services Director
Public Works Agency Director

WEDNESDAY, OCTOBER 20, 2021
10:30 AM

1. **WELCOME AND INTRODUCTIONS** *Confirm meeting quorum prior to opening meeting. More information about the committee can be found on the [Glenn County website](#).*
2. **MINUTES** *Approval of Minutes from last scheduled meeting.*
 - 2.a Approve minutes for September 2021 meeting.
[2021-09-15 Information Services Coordinating \(ISC\) Committee Minutes.pdf](#)
3. **UNSCHEDULED MATTERS** *Receive comments from the audience, staff and committee members and, if deemed necessary, refer the subject matter for follow-up and/or schedule the matter on a subsequent agenda if required.*
4. **BUDGET** *Standing item for discussion and possible action on budget considerations and allocation of costs.*
 - 4.a
 - Copier Contract renewal - July 1, 2021
 - Cost for M&I to change printer servers will be evaluated by v-disk
 - Our Request for Proposal (RFP) Process is Complete and M&I was awarded the 3-year Contract - November 1, 2021 - August 31, 2024
 - ECS Imaging, Inc. – Scope of Services for Laserfiche Training and Needs Assessment starting in Late November
 - Purchasing 3-Year Wyse Licensing for Thin Clients
5. **BEST PRACTICES, POLICIES AND PROJECTS** *Standardization and Coordination of Countywide Efforts. Items for discussion and possible action.*
 - 5.a Standardization and Coordination of Countywide Efforts
 - Future IT Strategic Plan for Glenn County
 - Will be utilizing this committee to develop a 3 year Strategic plan
 - ISCC will help establish goals and develop tactics
 - The County has embraced Microsoft Teams as its primary Virtual Meeting Platform
 - Meeting information and Call-in Numbers are generated when you book from the Microsoft Teams Calendar
 - Our County WebEx account was cancelled October 8th, 2021

- Utilizing Granicus GovDelivery as a communication tool
 - SMS (Text Message Alerts) Option for Department Heads, County Employees and County-owned Cell Phones

[GovDelivery SMS.pdf](#)

5.b Items for Discussion and Possible Action

- Website Subcommittee
 - Drupal 7 ends November 2022
 - Next Subcommittee Meeting is October 27th, 2021
- SiteImprove Reports for our webpages will be sent weekly to Department Heads and their Website Editors
- Video Conferencing and Solutions for Future
 - Working with individual departments to equip employee Thin Clients with appropriate web camera/mic set-up
 - Working with TriPath to explore options for Conference Rooms

5.c Training Opportunities

- **OpenGov University**
 - OpenGov University (OGU) contains self-directed training courses to supplement deployment and support
 - All of our OpenGov Users should have received an email with login credentials
 - OpenGov Annual Customer Conference - [OpenGov Transform](#), October 19th - 21st
- **SiteImprove**
 - SiteImprove Web Accessibility Check [Academy](#) has 20 seats available for our County
- **Matson & Isom Clear IT Academy** Training Webinars regarding Microsoft Teams:
 - [Meet & Collaborate with People Outside your Organization using Microsoft Teams](#)
 - [How to Plan & Host Amazing Meetings Remotely using Microsoft Teams](#)
 - [Deep Dive: Better Collaboration using Microsoft Teams](#)
 - [Collaborate & Communicate with Microsoft Teams](#)
- **Granicus GovDelivery**
 - September Recording of live govDelivery [Administrator Training Session](#) (Access Code: 8=XULd=F)

6. DEPARTMENT AND VENDOR REPORTS *Receive comments and reports from consultants, County staff and committee members.*

6.a MATSON & ISOM MONTHLY REPORT

- Report of Matson & Isom activity for September 2021 and plan of hour for October 2021.
- Recommended Practices in our Virtual Environment
 - Default Printer Settings of Physical Devices and Thin Clients
- Scheduled System Maintenance and On-Site Visits

[2021.10.20 GC M&I IS Committee Report.pdf](#)

6.b DGI MONTHLY REPORT

- Report of DGI activity for September 2021
- Changes on 10/24/2021 with Area Codes

[2021.10.20 GC DGI IS Committee Report.pdf](#)

6.c DEPARTMENT REPORTS

Review, discuss and take possible action on departmental technology projects and activities.

- Agriculture/Air
- Assessor
- Board of Supervisors
- Child Support Services
- Community Action
- Cooperative Extension
- County Counsel
- District Attorney
- Finance
- General Services Agency
- Health & Human Services Agency
- Personnel
- Planning & Community Development
- Probation
- Public Works Agency
- Sheriff/Civil Division

7. CALL FOR AGENDA ITEMS FOR NEXT MEETING *Receive recommendations from committee members for items to be discussed at the next regular meeting.*

8. NEXT SCHEDULED MEETING *Future meetings will be offered in two formats: in-person and via Microsoft Teams. Meetings will be monthly on third Wednesday.
Next Meeting Date: November 17th, 2021*

9. ADJOURN

TELECONFERENCE MEETING ACCESS *You can join the meeting via Microsoft Teams:*

Join on your computer or mobile app: [Click here to join the meeting](#)

Or call in (audio only)

[+1 323-676-6164,,330430908#](#) United States, Los Angeles

Phone Conference ID: 330 430 908#