

Division of Glenn County  
Health and Human Services

**CHAT PROGRAM**  
Service locations:

Willows Mental Health  
242 N. Villa Ave  
Phone: (530) 934-6582

CRWC  
Community Recovery &  
Wellness Center  
1187 E. South St.  
Phone: (530) 865-6459

Social Services Willows  
420 E. Laurel St.  
Phone: (530) 934-6430

TAY Center  
612 4th Street  
Phone: (530) 865-1622

Orland School District,  
Willows School District,  
Hamilton School District,  
and other partnering schools.  
In home services  
Provided as appropriate



**24 hour  
Crisis Numbers**

- Mental Health/Substance Abuse  
Services..... 1-800-507-3530
- Child Abuse..... Day: (530) 934-1429  
Night: (530)934-6520
- Catalyst ..... 1-800-895-8476
- Rape Crisis..... (530) 342-7273
- Victim Witness..... (530) 934-6582
- Glenn County Sheriff (530) 934-6441

**Funded by the  
Victims of Crime Act (VOCA)**

In compliance with the Americans with Disabilities Act, Glenn County will make available to persons with a disability, disability-related modification or accommodations. If requested, this document and other materials can be made available in an alternative format for persons with a disability who are covered by the Americans with Disability Act.

**CHAT**  
Child Abuse Treatment

**No-Cost  
Children's  
Counseling  
Services**



Provided through  
Glenn County Health and  
Human Services



## CHAT: How do I qualify?

Any child that has experienced:

- Abuse and neglect
- Abduction
- Domestic Violence
- Family Violence
- Teen Dating Violence
- School Bullying
- Community violence
- Other crime related offences

(regardless of race, ethnicity, or religion)

## CHAT: Who can refer ?

- Self Referrals
- School Counselors
- Teachers/Coaches
- Faith Based Groups
- Law Enforcement
- Child Welfare
- Health Care Provider
- Community Members



## CHAT Support Services

- Therapy: Individual, family and group therapy provided to individuals under 18 and their non-offending family members
- Case management: Linkage to resources; referrals to general services and client advocacy.
- Assistance in filing Crime Victim Compensation.
- Criminal Justice Advocacy and Support.
- Identified services to address mental health symptoms

## CHAT: How to get help

For More Information  
call Shena Castillo  
( 530 ) 865-6459

Program Manager  
Ellen Prose

Coordinator  
Maria Gomez, LCSW

Counselors  
Linyu Solis, LCSW  
Patricia Crowell, ACSW

Case Managers  
Shena Castillo  
Brittney Troughton

CHAT Services are provided in  
English and Spanish.

