



From: Matson & Isom Technology Consulting (M&I)  
 To: Glenn County IS Committee  
 Date: April 17, 2019  
 Subj: IS Committee Report

## Monthly Project Updates

Dept	Project Name	Target Start Date	Target End Date	Est. Hours
<b>In Progress</b>				
Core	Exchange O365 Discovery	Nov-18	Apr-19	46
GCSO	911 Recording System Replacement Facilitation	Feb-19	Apr-19	30
GCSO	Guard1 Corrections Officer's Rounds Tracking	Feb-19	Apr-19	20
GCSO	New Line of Business Application Facilitation	Feb-19	Jun-19	40
<b>Scheduled/Upcoming</b>				
Core	O365 Migration	TBD	TBD	TBD
Core	ShareFile Configuration & Training	TBD	TBD	TBD
Core	Network Upgrade	TBD	TBD	TBD
Core	Hyperflex Expansion	TBD	TBD	TBD
HHSA	HIPAA Security Assessment Facilitation	TBD	TBD	TBD

## Analysis of IT Hours for March & Projected Hours for April (22 days)

March				
GC Department	Projected	Actual	Variance	Planned Hours for April
County Core	75	75	0	75
Admin	45	30.75	-14.25	45
Agriculture	8	2.5	-5.5	8
Air Pollution	8	1.5	-6.5	8
Assessor	3	7.75	4.75	3
Board of Supervisors	10	9.75	-0.25	10
Child Support Services	0	0.5	0.5	0
Community Action Dep	5	8.75	3.75	5
County Counsel	2	1.75	-0.25	2
County General Services	5	6.5	1.5	5
District Attorney	0	0	0	2
Elections	8	3.5	-4.5	6
Finance	13	15.75	2.75	17
HHSA	44	54.5	10.5	44
Personnel	2	0.5	-1.5	2
Planning & Comm Dev	2	0.75	-1.25	2
Probation	8	6.5	-1.5	8
Public Guardian	0	0	0	0
Public Works	15	20.25	5.25	20
Recorder	5	9	4	7
Sheriff	41	54.5	13.5	43
Veteran Services	0	2	2	2
<b>Total hours</b>	<b>299</b>	<b>312</b>	<b>13</b>	<b>314</b>

## Support by Department - Opened/closed tickets for March 2019

Department	# of Tickets Opened	# of Tickets Closed
<b>Admin/Core</b>	207	201
<b>Agriculture</b>	4	4
<b>Air Pollution</b>	3	4
<b>Assessor</b>	5	6
<b>Board of Supervisors</b>	6	6
<b>Child Support Services</b>	0	1
<b>Community Action Department</b>	12	15
<b>County Counsel</b>	5	3
<b>County General Services</b>	4	0
<b>District Attorney</b>	1	0
<b>Elections</b>	3	2
<b>Finance</b>	14	11
<b>HHSA</b>	113	108
<b>HHSA (Internal)</b>	24	28
<b>Personnel</b>	2	2
<b>Planning and Community Development</b>	2	1
<b>Probation</b>	6	6
<b>Public Guardian</b>	0	0
<b>Public Works</b>	24	23
<b>Recorder</b>	3	2
<b>Sheriff</b>	51	39
<b>Transportation Commission</b>	0	0
<b>Veteran Services</b>	4	5
<b>Total</b>	<b>493</b>	<b>467</b>

## M&I Glenn County IS Support Team

M&I Team Member	Title	Role
David Jensen	Senior Consultant	County IS Support Team Leader
Corey Davies	Senior Consultant	Infrastructure Specialist
Cory Emmett	Senior Consultant	Remote Support
Cesar Reyes	Senior Consultant	Onsite and Remote Support
Bill Caloia	Senior Consultant	Onsite and Remote Support
Joel Biddle	Consultant	Onsite and Remote Support
Gary Conway	Consultant	Onsite and Remote Support
Robert Holmes	Consultant	Remote Support
Cody DeLozier	Associate Consultant	Onsite and Remote Support
Brandon Morgan	Associate Consultant	Onsite and Remote Support
Abisai Zepeda	Associate Consultant	Remote Support