

Guidelines for Health and Safety

Reopening: Personal Care Services

Health & safety is the utmost importance when reopening a business during COVID-19 Pandemic. The following guidance is being provided to help service providers prepare for reopening in a manner that provides a safe and sanitary environment for their patrons.

Personal Care Services include: All salons (hair, nails, waxing, tanning, etc.), barber shops, massage, and tattoo parlors.

If you are licensed by the State, please refer to your licensing Board for additional guidelines, provisions, and requirements related to your particular profession.

Signage:

- Place signage at any entrance to instruct patrons and employees that they cannot enter if they have been diagnosed with COVID-19, had symptoms of COVID-19 in the past 10 days, or had contact with a person that has or is suspected to have COVID-19.
- Post signage throughout the facility to instruct patrons of the enhanced sanitation procedures, cover coughs and sneezes, physical distancing requirements, and other instructions and limitations, as applicable.

Patrons and Employees should:

- Be screened upon entering the facility entrance. Ask if any symptoms, signs of illness, or sustained exposure to a person who is currently ill COVID-19.
 - If yes to any of these screening questions, the person should be asked to leave.
 - If an employee has symptoms of COVID-19, they should be sent home for a period of no less than 7 days from onset of symptoms, or 3 days past fever whichever is longer.
- Wash their hands or use hand sanitizer upon entering the facility.
- Wear masks during sustained contact services, as appropriate.

Operation:

- **Limit the number of staff and clients in the building at a given time.**
 - Optimally less than 10 people. Physical distancing should be maintained as much as possible to limit the number of exposures.
 - For example a salon has 10 chairs or booths, consider opening only 5 at one time and seating clients at every other chair/booth to allow for physical distancing.
 - Stagger work schedules to accommodate 50% capacity.
 - Appointment only, no walk-ins, to limit the number of clients at a given time.
 - Limit one person per service provider at a time.
 - Limit one parent in the facility if a child is receiving a haircut.
 - Require clients to wait in the car until their service provider is ready.
 - Require people who are not receiving service (family members, friends etc.) to wait outside or in car.
- Clients must be a minimum of 6 feet apart (preferably 10 feet).
- Stagger appointments and allow time between appointments to properly sanitize.
- Consider adding partitions such as curtains or temporary port-a-walls between service provider booths.
- Clean frequently touched surfaces.
- Provide hand sanitizer to staff and clients.
- Ensure the equipment, chairs, and tables are properly sanitized between clients.
- Staff should sanitize bathroom facilities regularly and frequently.
- Remove all magazines, books, etc. from premises.
- Utilize disposable or washable materials whenever possible.
- All clients will be provided a new or washed smock for hair services.
- All employees will wear appropriate Personal Protective Equipment (PPE) as appropriate for the service being provided.
- Lay down tanning beds should remain closed at this time.