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From: Matson & Isom Technology Consulting (M&I)
To: Glenn County IS Committee
Date: January 16, 2019
Subj: IS Committee Report

Monthly Project Updates

Dept	Project Name	Target Start Date	Target End Date	Est. Hours
In Progress				
Core	Exchange O365 Discovery	Nov-18	Jan-19	46
Core	Cisco Firewall Replacement	Dec-18	Jan-19	50
Core	Cloud Tier Offsite Backup Implementation	Dec-18	Jan-19	38
Core	Hyperflex Expansion	Jan-19	Jan-19	34
Core	Site Improve Accessibility Updates	Dec-18	Feb-19	51
Scheduled/Upcoming				
CAD	WIOA User Migration	TBD	TBD	25
Core	Exchange O365 Migration	Jan-19	March-19	TBD
Core	Cisco Datacenter Switch Upgrade	Mar-19	Mar-19	50
Core	ShareFile Configuration & Training	TBD	TBD	TBD
PW	ArcGIS Portal Implementation	TBD	TBD	TBD
HHSA	HIPAA Security Assessment Facilitation	TBD	TBD	TBD
Completed				
GCSO	Virtual Server & Network Infrastructure Refresh	Oct-18	Dec-18	192

Analysis of IT Hours for December & Projected Hours for January (21 days)

GC Department	December			Planned Hours for January
	Projected	Actual	Variance	
County Core	72	62	-10	77
Admin	41	21	-20	44
Agriculture	7	8.75	1.75	9
Air Pollution	5	3.25	-1.75	7
Assessor	3	11.75	8.75	3
Board of Supervisors	10	11.5	1.5	10
Child Support Services	0	0	0	0
Community Action Dep	0	12.25	12.25	12
County Counsel	2	2.5	0.5	2
County General Services	5	6.75	1.75	7
District Attorney	0	0	0	0
Elections	6	2.75	-3.25	8
Finance	13	20.75	7.75	19
HHSA	36	40	4	40
Personnel	0	1.5	1.5	1
Planning & Comm Dev	2	3.75	1.75	2
Probation	8	6.25	-1.75	8
Public Guardian	0	0	0	0
Public Works	14	10	-4	14
Recorder	3	0.75	-2.25	3

Sheriff	30	11.25	-18.75	33
Veteran Services	0	0.75	0.75	0
Total hours	**257**	**237.5**	**-19.5**	**299**

Support by Department - Opened/closed tickets for December 2019

Department	# of Tickets Opened	# of Tickets Closed
Admin/Core	162	167
Agriculture	2	4
Air Pollution	3	4
Assessor	5	4
Board of Supervisors	14	15
Community Action Department	7	9
County Counsel	3	5
County General Services	1	1
District Attorney	1	1
Elections	3	2
Finance	17	14
HHSA	68	63
HHSA (Internal)	35	30
Personnel	2	4
Planning and Community Development	4	5
Probation	5	5
Public Guardian	0	0
Public Works	17	18
Recorder	3	3
Sheriff	53	50
Transportation Commission	0	0
Veteran Services	1	3
Total	**406**	**407**

M&I Glenn County IS Support Team

M&I Team Member	Title	Role
David Jensen	Senior Consultant	County IS Support Team Leader
Corey Davies	Senior Consultant	Infrastructure Specialist
Cesar Reyes	Senior Consultant	Onsite and Remote Support
Bill Caloia	Senior Consultant	Onsite and Remote Support
Joel Biddle	Consultant	Onsite and Remote Support
Gary Conway	Consultant	Onsite and Remote Support
Cory Emmett	Consultant	Onsite and Remote Support
Robert Holmes	Consultant	Remote Support
Cody DeLozier	Associate Consultant	Onsite and Remote Support
Brandon Morgan	Associate Consultant	Onsite and Remote Support
Abisai Zepeda	Associate Consultant	Remote Support