



From: Matson & Isom Technology Consulting (M&I)
 To: Glenn County IS Committee
 Date: March 20, 2019
 Subj: IS Committee Report

Monthly Project Updates

Dept	Project Name	Target Start Date	Target End Date	Est. Hours
In Progress				
Core	Exchange O365 Discovery	Nov-18	Mar-19	46
GCSO	911 Recording System Replacement Facilitation	Feb-19	Apr-19	30
GCSO	Guard1 Corrections Officer's Rounds Tracking	Feb-19	Apr-19	20
GCSO	New Line of Business Application Facilitation	Feb-19	Jun-19	40
Core	Site Improve Accessibility Updates	Dec-18	Feb-19	51
Scheduled/Upcoming				
CGS	County Facilities Office Relocation	Feb-19	Mar-19	29
Core	Exchange O365 Migration	TBD	TBD	TBD
Core	ShareFile Configuration & Training	TBD	TBD	TBD
PW	ArcGIS Portal Implementation	TBD	TBD	TBD
HHSA	HIPAA Security Assessment Facilitation	TBD	TBD	TBD

Analysis of IT Hours for February & Projected Hours for March (21 days)

February				
GC Department	Projected	Actual	Variance	Planned Hours for March
County Core	69	79.5	10.5	75
Admin	44	25.25	-18.75	45
Agriculture	7	8.5	1.5	8
Air Pollution	7	2	-5	8
Assessor	3	19.5	16.5	3
Board of Supervisors	10	21	11	10
Child Support Services	0	0	0	0
Community Action Dep	5	9.75	4.75	5
County Counsel	2	3.25	1.25	2
County General Services	5	0	-5	5
District Attorney	0	0.75	0.75	0
Elections	8	1.75	-6.25	8
Finance	13	12.75	-0.25	13
HHSA	36	37.75	1.75	44
Personnel	2	0	-2	2
Planning & Comm Dev	2	0.75	-1.25	2
Probation	8	4.25	-3.75	8
Public Guardian	0	0	0	0
Public Works	14	16.25	2.25	15
Recorder	3	1.5	-1.5	5
Sheriff	33	32.25	-0.75	41
Veteran Services	0	0	0	0
Total hours	271	276.75	5.75	299

Support by Department - Opened/closed tickets for February 2019

Department	# of Tickets Opened	# of Tickets Closed
Admin/Core	102	101
Agriculture	7	9
Air Pollution	2	2
Assessor	6	6
Board of Supervisors	11	10
Child Support Services	3	1
Community Action Department	12	12
County Counsel	1	2
County General Services	1	2
District Attorney	1	2
Elections	4	3
Finance	25	21
HHSA	82	76
HHSA (Internal)	35	31
Personnel	1	1
Planning and Community Development	2	2
Probation	2	5
Public Guardian	0	0
Public Works	30	23
Recorder	4	3
Sheriff	52	48
Transportation Commission	0	0
Veteran Services	3	1
Total	386	361

M&I Glenn County IS Support Team

M&I Team Member	Title	Role
David Jensen	Senior Consultant	County IS Support Team Leader
Corey Davies	Senior Consultant	Infrastructure Specialist
Cory Emmett	Senior Consultant	Remote Support
Cesar Reyes	Senior Consultant	Onsite and Remote Support
Bill Caloia	Senior Consultant	Onsite and Remote Support
Joel Biddle	Consultant	Onsite and Remote Support
Gary Conway	Consultant	Onsite and Remote Support
Robert Holmes	Consultant	Remote Support
Cody DeLozier	Associate Consultant	Onsite and Remote Support
Brandon Morgan	Associate Consultant	Onsite and Remote Support
Abisai Zepeda	Associate Consultant	Remote Support