

Glenn County Emergency Medical Care Council

MINUTES

MARCH 14, 2018

10-11:30AM

WILLOWS CITY HALL

MEETING CALLED BY	Amy Travis
NOTE TAKER	Mary Thomas
ATTENDEES	Amy Travis (GCSO-OES), Mary Thomas (Glenn HHSA-PH), Laura Medina (Glenn HHSA-PH), Wayne Peabody (City of Willows), Grinnell Norton (Glenn HHSA-PH), Jason Dahl (GCSO), Dan James (Hamilton City Fire), John McDermott (Orland Fire), John Lord (S-SV EMS), Rhonda Anderson (Glenn Medical Center), Kyle Noderer (Cal OES), Colleen Watkins (Glenn HHSA), Alyssa Cordova (Glenn APCD/CUPA), Kamee Vannorsdall (CSUC Nursing), Linda E (CSUC Nursing), Christine Zoppi (Glenn HSSA), Michael Navarro (Enloe Ambulance), Philip Zabell (Glenn Amateur Radio Society), Kurt Glaziner (Enloe Ambulance), Jesse Barrio (Willows Center, Genesis), Tara Sullivan Hames (Glenn 2-1-1)

Agenda topics

WELCOME & INTRODUCTIONS

DISCUSSION	Amy Travis called the meeting to order.		
	<ul style="list-style-type: none">Amy Travis welcomed everyone.Introductions were made.		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE	
None			

OLD BUSINESS

DISCUSSION			
	<ul style="list-style-type: none">Review of Minutes: Reviewed minutes from December 2017 meeting.Overview of Trainings and Events Held: Cyber Security, February 2018, Willows ICS 300/400, January 2018, Orland		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE	

NEW BUSINESS

DISCUSSION			
	<ul style="list-style-type: none">Special Presentation: 2-1-1 Tara Sullivan-Hames, Executive Director Tara reported that the 2-1-1 information system is rolling out in Glenn County. The system provides access to Health and Human Services 24x7. It has been operative in Butte County for over a decade and is a comprehensive HHSA database and public health line. Glenn will be served through the 211 call center in Butte County. It will connect callers with essential health and human services. Callers will reach a live referral specialist, who are trained social workers. They give referrals for		

food, basic services, housing and shelter, health insurance, counseling, etc. It is not just for the general public, but also for agency staff.

The service is free, multilingual, and confidential.

Users can call 211 or text 898211 or access the website at 211glenn.info

The 211 system is a collaboration with community, government, faith based, and other volunteer organizations.

They also collect demographic information (for example, age if it will help the call specialist to find a referral).

In a disaster the 211 system has a role as well. They have agreements with local OES and disaster response to define the role locally. It is up to counties how we want to build that relationship. They offer public information dissemination; handle a large volume of public inquiries; have immediate live help; can push out text messages and two way live texting; can provide real time info feedback to OES/EOC – including caller’s needs, rumor control, damage reporting, and partners offering services. During an emergency/disaster, they will suspend regular referral and respond to the disaster. They ONLY disseminate information from OFFICIAL sources.

The system supports first responders; enables public safety personnel to focus on emergency response duties; and helps with data collection and analysis. It also reduces the need for community information lines because they can provide this service.

The 211 system is reliant on the telephone companies to program – AT&T has programmed landlines – can test it. Some IT may be involved for agencies with a 9 to dial out. TMOBILE, METROPCS are live. Other cell providers should be live in the next 2 weeks.

Once they have an official launch date, they will have a marketing campaign and meet with providers to inform all on the 211 process.

How is 211 funded? In a disaster – can apply for FEMA; participating agencies and businesses; and the 211 network has state funding.

ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
None		

AGENCY REPORTS

DISCUSSION	
	<p>Agencies reports are as follows:</p> <ul style="list-style-type: none"> • BOS: Not present. • EMS and LEMSA: John Lord – Upcoming meetings: March 20 - Medical Control Committee – review/update EMS protocols at this meeting; March 20 - EMS Aircraft Committee – case review of a recent rattlesnake bite. Tomorrow in Redding RDMHS Region 3 – guest speakers will be PG&E and Reddinet - a patient tracking software program. <p>Counties and hospitals reporting challenges getting their required CE’s – S-SV EMS is going to conduct 6 hour run reviews – MCI, Trauma, and General Medical (2 hours each). S-SV EMS can come to any region/county/area that needs these run reviews in order to help them get their required CE’s.</p> <p>Enloe – Kurt Glaziner – Nothing to report.</p> <ul style="list-style-type: none"> • OES/Law: Jason Dahl – GCSO is obtaining portable radios for Orland PD and GCSO. <p>Amy Travis – The county has received FEMA funding; still working on road repairs. The EOP is being updated. OES is receiving some Homeland Security grant funding and will hold an ICS 300/400 training in early fall; ICS 402 for elected officials and executives; an Active Shooter speaker for schools; and a generator for OFD.</p> <p>Kyle, CAL OES – disasters have wound down and he is out in his region and visiting/attending meetings</p>

- **Fire:**

OFD – John McDermott – There was a recent incident at OHS – after a social media threat/rumor – they need to work with the large targets (schools, events, etc.) and especially need to work with communication. They need to increase interoperability amongst all agencies – school had UHF only. They held a successful spaghetti feed and getting ready for fire season.

Hamilton City Fire – Dan James – moving forward with EMT advanced scope procedures. Phase 2A of levy construction has begun on north side of town; Phase 1 is complete. 2A covers from north of HS to bridge on Hwy 32. Visit the website for Reclamation District 2140 to keep updated: <http://rd2140.org/hamilton-city-levy-update/>

Willows – Nothing to report.

- **HHSA:**

Christine Zoppi – The grand opening for the NOVA Building is April 28 at 10 am. Everyone is invited. Please attend.

Grinnell Norton – HHSA has been working with 211. Bob Johnson and Jenifer Norris are heading the project for Glenn County.

Laura Medina – HPP has an HSEP Training in Red Bluff to go over CMS on March 23; There is a Red Cross Shelter Management Training on March 29; a surge test for the Butte-Glenn HPP Coalition in April; and a Butte-Glenn HPP Coalition meeting on March 21.

- **Healthcare Facilities:**

- Glenn Medical Center-**

Rhonda – Glenn Medical is under new management – American Specialty Inc. Shamshir Singh, Administrator and Amy McKelly, COO Rhonda remains the best contact and get in touch with one of them - 934-1875. She will act as go between. GMC had a decontamination event and a generator failure event – they are working on AARs. Glenn County PH and GMC will hold a Decon/HazMat Training on May 8.

- NVIH-**

Not present.

- Willows Care-**

Jesse Barrios – They have been testing their generators weekly and have made \$4,000 in repairs; their Emergency Plan is ready and the state is coming in April to survey; they are holding a lot of workplace violence training – they had an incident this week amongst employees and have a zero tolerance policy. They are hoping to increase their sub-acute care bed capacity by 14 beds.

- Home Health –**

Not present.

- Far Northern Regional –**

Not present.

- **CUPA/Air Pollution Control:**

Alyssa Cordova – Air Pollution/CUPA did a joint inspection on the illegal trailer park. It is in progress.

- **Community-based Organizations :**

Phil Zabell – Discussed the dedication of Disaster Response Trailer. They are still working on final details – VHF and UHF and will have DMR; will also have HF capability – gives ability to talk around world; also has a debris clean up section in the trailer; it is private sector and can be mobilized in any emergency/disaster, so please request them if needed.

On the first weekend in May – they will have a “proof of concept” event, where they take the trailer into the middle of the Mendocino Forest and see if they can get a live video feed down to the valley.

ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE

UPCOMING TRAININGS AND EVENTS

DISCUSSION	The following trainings and events are available:	
	<p>Cal OES – Essential Emergency Management Concepts, 4 day course May 21-24 (Flyer attached)</p> <p>Decontamination Training at GMC – May 8</p> <p>HSEP – Red Bluff Community Center, March 23</p>	

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ITEMS FOR DISCUSSION ONLY

DISCUSSION	Open discussion:	
	None.	

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Next Meeting June 13, 2018 at 1000 hours
Place: Glenn County HHSA 127 E. Walker Street, Orland CA