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GLENN COUNTY
HHSA
HEALTH & HUMAN SERVICES AGENCY

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PRESS RELEASE

FOR IMMEDIATE RELEASE

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Electronic Theft of CalFresh and CalWORKs Benefits

There has been a recent uptick in electronic theft of CalFresh and CalWORKs benefits. You could have some or all of these benefits replaced.

If your CalFresh benefit is electronically stolen through skimming, you may get up to a maximum of your last benefit amount replaced.

- Your EBT card must have been in your possession at all times.
- You must request a replacement of your skimmed benefits within 10 days from the date of loss.
- Benefits can only be replaced two times in six months.
- You no longer need to complete a police report for skimmed benefits.
- Contact your worker to report the electronic theft; they will have you complete an EBT 2259
- You will be issued a new EBT card

If your CalWORKs benefit is electronically stolen through skimming, you may get all of your stolen benefits replaced.

- Your EBT card must have been in your possession at all times.
- You must request a replacement of your skimmed benefits within 90 days from the date of loss.
- You no longer need to complete a police report for skimmed benefits.
- Contact your worker to report the electronic theft; they will have you complete an EBT 2259.
- You will be issued a new EBT card.

Assuming that your report was made timely and upon receipt of the EBT 2259 form, the County has 10 days to replace your benefits. Keep your PIN number private, and do not share it with anyone. With the recent flood of electronic theft, it is recommended that you change your PIN number often. Toward the end of each month would be a great time to update your PIN.

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Equal opportunity employer/program. Auxiliary aids and services available upon request.